

**Champaign County
Rural Transit Advisory Group (RTAG)
Annual Report 12/1/11**



Provider: CRIS Rural Mass Transit District (CRIS)

FY 11 Period: February 15th – June 30th, 2011

IDOT-DPIT grants operate on State of Illinois Fiscal Year (FY July-June); therefore the annual RTAG report reflects the last completed IL FY 11.

Trips & Vehicles

In the table below, trips and vehicles (excluding service contract transportation) reflect CRIS service provided through public funding:

- **Average Rides Per Day** – Total number of trips divided by business days (M-F) within a month.
- **Total Rides Per Month** – A trip is defined as one unit of service, i.e. starting and ending point of one person entering and exiting a vehicle. Does not include drivers.
- **Number of Vehicles** – Total number of vehicles reflects the system’s capacity. Currently, all are either 14 or 12 passenger vehicles with ADA compliant lifts, and are being loaned from Vermillion County. For Champaign County, new vehicles have been ordered by IDOT.
- **Total Miles** – Includes all service miles driven by system vehicles, which includes miles driven regardless if a passenger is riding the bus.
 - Miles in February and March are a little higher than normal, because vehicles were stored in Danville instead of the new Urbana facility that opened in the first week of March.

FY 2011	Total Trips Per Month	Average Trips Per Day	Number of Vehicles		Total Miles
			14 passenger	12 passenger	
Feb. 15 th -28 th	114	11	2	0	4,849
March	141	6	3	2	3,144
April	359	18	3	2	6,626
May	514	23	2	2	9,001
June	712	32	3	2	11,427

Transit Services

CRIS Rural MTD (CRIS) provides on-time dependable curb-to-curb transit services to residents of rural Champaign County, between 7:00am - 5:00pm Monday through Friday (except holidays). All drivers have been trained in passenger assistance and emergency procedures to insure that your transportation is safe, comfortable and secure. For general public (referred to as 5311) rural trips within the Rantoul Township High School District Areas fares are \$2.00 and \$5.00 each way to or from Champaign-Urbana. If a passenger is disabled or 60 plus years of age then the fare is a suggested donation of \$2.00 each way. Riders have to be over 11 years of age or older to ride unaccompanied by an adult. However, a child is accompanied by an adult; the fare is only \$1 additional each way. Currently in Champaign County, CRIS employs 1 full-time dispatcher, 1 part-time dispatcher, and between 10-12 part-time drivers in addition several part-time Vermillion based management staff.

Champaign County Milestones

To date, milestones for the rural Champaign County transit system operated by CRIS Rural MTD include:

- February 15th was the first day of rural public transit.
- By the end of February, 1 full-time and 1 part-time dispatcher as well as 4 drivers were hired.
- In the first week of March, new Urbana offices opened and a new partnership with Champaign-Urbana MTD started to purchase gas and vehicle maintenance at cost as well as rent vehicle facilities.
- On April 1st the Indigo Apartment Service Contract started. Besides providing needed transportation, a service contract benefits rural transit because revenue generated from this private contract goes entirely towards the required local match for federal funding reimbursement. Additionally, the extra service mileage can result in qualifying vehicles earlier for replacement, and in return expands the system fleet and capacity to provide more services.
- Milestones that will be included in next year's report, but have already been accomplished include: in July average trips in a day surpassed 50 a year in advance of the original goal; and in October CRIS averaged 104 rides a day.

Registered Riders

In the table below, CRIS's registered riders reflect (excluding service contract riders) **area residents** who were classified based on their home address's zip code. Other notes on the table below include:

- Areas are listed in a descending order by the total number of registered riders;
- Area resident totals include all 5311 public riders and seniors (referred to as *Rural Rider* program);
- Areas listed below are added to the table as riders from those areas register with CRIS; and
- Danville residents were disabled when released from a Champaign County based facility and then returned home within Vermillion County. This will likely re-occur as veteran transportation is often needed between counties.

<i>Area</i>	3 rd Quarter Feb. 15 th – March 31 st	4 th Quarter April 1 st – June 30 th	FY 11 Nursing Home Riders	FY 11 <i>Residents</i>
Rantoul	20	113		133
Urbana	2	25	21	48
St. Joseph		4		4
Champaign	3	4	1	8
Tolono		1		1
Mahomet		2		2
Thomasboro		3		3
Ludlow	1	1		2
Fisher		3		3
Gifford		1		1
Dewey		2		2
Danville		2	1	3
Homer		1		1
Philo		1		1
Seymour		1		1

Champaign County Rural Transit Advisory Group (RTAG) Quarterly Report 12/1/11



Provider: CRIS Rural Mass Transit District (CRIS)

FY 12 First Quarter: July 1st-September 30th, 2011

Numbers below can be reconciled as needed, which is common as numerous items are tracked in rural transit systems. IDOT-DPIT grants operate on State of Illinois Fiscal Year (FY July-June); therefore the quarterly RTAG reports reflect the last completed quarter.

Trips - In the table below, trips reflect (excluding service contract trips) CRIS transportation provided:

- **Average Trips Per Day** – Total number of trips divided by the business days (Monday - Friday) within a month.
- **Total Trips Per Month** – A trip is one unit of service (i.e. start and end point for one person entering and exiting the vehicle).
- **Types of Trips** – Total number of trips, broken out and classified on destination per month. A return trip, to pick-up location was classified as the same purpose as the trip preceding it.
- **Services** – **Lift** service are the number of trips that required an ADA lift to be used. Riders can request to use the lift as needed, regardless if they do or do not have a mobility aid (examples: wheelchair, walker, or scooter). **60+** trips indicates the number of trips provided to people who are 60 years of age or older.
 - *Example: If a rider is picked up from home, goes to the doctor's office (Trip A), then takes CRIS to a grocery store (Trip B) before returning home (Trip C); then the Trip A is medical, Trip B is shopping, and Trip C is shopping in purpose as well.*

Month	Average Trips Per Day	Types of Trips						Total Trips Per Month	Services	
		Medical	Personal Business	Shopping	Socialization	Employment	Education		Lift	60+
July	27	444	122	72	82	111	17	848	161	455
August	56	693	156	105	133	184	27	1,298	232	649
Sept.	63	582	208	136	111	205	74	1,316	181	569

Vehicles – In the table below, vehicles reflect (excluding service contract vehicles) CRIS transportation provided includes: total **number of 14 passenger** and **12 passenger vehicles** with ADA lifts that reflects the transit system's capacity; and **total miles** driven by all service vehicles within a month. Currently, all vehicles are being rented from Vermillion County.

Month	Number of Vehicles		Total Miles
	14 passenger	12 passenger	
July	4	2	11,779
August	4.5	2	18,399
September	4	2	17,998

Registered Riders - In the table below, CRIS's registered riders in the first quarter of FY 12 reflect (excluding service contract riders) **area residents** who were classified based on their home address's zip code. Other columns on the table below include:

- **5311 Public** – A rider ends or begins their trips in a rural service area of Champaign County and therefore a 5311 trip.
- **5311D** – A rider who is a person with one or more disability and therefore qualifies for the \$2 fare.
- **Rural Riders (60+)** – A rider who is 60 years of age or older and therefore qualifies for the \$2 fare. The funding for senior discount trips previously was based at CCRPC senior services and was called *Rural Rider Program*, now CRIS provides this transportation.
- **Nursing Home Riders** – A rider who begins or ends their trip at the Champaign County Nursing Home; however, in this field there is no overlap between 60+ and Nursing Home riders, even if people fall into both categories.

<i>Area</i>	5311 Public	5311D	Rural Rider (60+)	Nursing Home Riders	<i>Residents</i>
Rantoul	71	10	18		99
Urbana		1	1	44	46
St. Joseph			2		2
Champaign	1				1
Tolono			7		7
Mahomet			2		2
Thomasboro			1		1
Ludlow	2				2
Fisher			1		1
Gifford			2		2
Homer		1			1
Philo			1		1
Savoy			1		1
Sidney			1		1
Pesotum		1			1

Indigo Apartment Service Contract - For University of Illinois riders, this transportation is a fixed route week day, during school days, through a private service contract with Indigo Apartments. Besides providing needed transportation, a service contract benefits rural transit because revenue generated goes entirely towards the required local match for federal funding reimbursement. Additionally, the extra service mileage can result in qualifying vehicles earlier for replacement, and in return expands the system fleet and capacity to provide more services.

Period	Service Days	Average Trips Per Day	Total Rides	Number of Vehicles
August 22nd - 31st	8	162	1,295	.5
September	21	171	3,597	1